

## High Demand Jobs in Information

Occupational Title	Employment		Total Openings	Median Wage
	2002	2012		
Customer Service Representatives	964	1210	389	\$13.32
Telecommunications Line Installers/Repairers	488	583	228	\$24.21
Computer Programmers	425	502	177	\$25.68
Computer Software Engineers, Applications	306	453	177	\$34.88
Library Assistants, Clerical	193	244	129	\$10.30
Computer & Information Systems Managers	195	284	124	\$42.98
Ushers, Lobby Attendants, and Ticket Takers	186	201	121	\$8.33
Accountants and Auditors	229	302	116	\$23.94
Computer Support Specialists	223	307	111	\$17.73
Sales Reps, Wholesale and Manufacturing	198	257	111	\$21.20
Librarians	170	220	91	\$24.01
Computer Software Engineers, Systems	153	222	84	\$35.43
Computer Systems Analysts	147	209	79	\$30.42
Food Prep and Serving Workers	104	131	72	\$7.86
Financial Managers	152	199	69	\$42.64
Office Clerks, General	290	292	66	\$11.29
Library Technicians	106	132	65	\$14.37
Telecommunications Equipment Installers	287	287	59	\$26.26
Management Analysts	115	158	59	\$31.53
General and Operations Managers	162	190	59	\$37.15
Announcers	214	194	54	\$14.30
News Analysts, Reporters and Correspondents	187	193	51	INA
Executive Secretaries and Admin. Assistants	197	207	48	\$17.27
Broadcast Technicians	112	132	47	\$13.85
Advertising Sales Agents	191	200	46	\$18.67
Supervisors of Administrative Office Workers	191	196	46	\$20.58
Editors	189	187	46	INA
Data Entry Keyers	100	119	43	\$11.65
Photographers	164	172	41	\$12.20
Bookkeeping, Accounting and Auditing Clerks	156	166	39	\$14.99

*Wage Rate reflects the median wage paid by RI employers classified in the Information industry during November 2003.*

*Information not available*

DLT is an Equal Opportunity Employer/Program.  
Auxiliary aids & services are available upon request to individuals with disabilities.



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Labor Market Information  
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**[www.dlt.ri.gov/lmi](http://www.dlt.ri.gov/lmi)**  
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## Opportunities in Information



### Labor Market Information

RI Department of Labor & Training

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*The U.S. Bureau of Labor Statistics defines the Information Sector as establishments engaged in the following processes: producing and distributing information and cultural products, providing the means to transmit or distribute these products as well as data or communications, and processing data.*

Rhode Island employment (including self employed and unpaid family workers) is expected to increase by over 58,000 jobs during the 2002-2012 projection period. Employment in 2012 is projected to reach 563,909; an increase of 58,348 (11.5%) from the 2002 employment level of 505,561.

As employment grows, the demand for new jobs within the Information sector will continue to grow resulting in the addition of over 1,630 jobs.

Employment in RI's Information sector is projected to grow at 14.7 percent, slightly faster than the projected 11.5 percent for all industries, and is expected to reach 12,765 by 2012.

Seventy-five percent of the Information sector growth will come from the ISPs, Search Portals, & Data Processing Services and Telecommunications. ISP's, Search Portals, and Data Processing Services will add over 740 jobs within the next ten years resulting in substantial growth for Customer Service Representatives, Computer Software Engineers, Computer and Information Systems Managers and Computer Support Specialists. A substantial amount of job openings are also anticipated within the Telecommunications industry.

### Fast Growing Jobs in Information

Computer Software Engineers, Applications  
Computer and Information Systems Managers  
Computer Software Engineers, Systems Software  
Computer Systems Analysts  
Computer Support Specialists  
Management Analysts  
Accountants and Auditors  
Financial Managers  
Sales Representatives, Wholesale and Manufacturing  
Except Technical and Scientific Products  
Librarians

## Rhode Island 2012 Projections

### Employment in Information

	2002	2012	Numeric Change	Average Annual Wage
<b>Totals</b>	<b>11,127</b>	<b>12,765</b>	<b>1,638</b>	<b>\$52,770</b>
Broadcasting, Except Internet	754	820	66	\$51,991
Internet Publishing & Broadcasting	27	35	8	\$27,928
ISPs, Search Portals, & Data Processing	2,784	3,525	741	\$63,809
MotionPicture & Sound Recording	638	705	67	\$17,674
Other Information Services	593	750	157	\$21,672
Publishing, Except Internet	3,398	3,505	107	\$50,124
Telecommunications	2,933	3,425	492	\$58,137

Job openings result from two major factors: the need to replace workers who leave an occupation because of a job change, retirement, or death, and the need to fill vacancies created by economic expansion. It is projected that during the 2002 – 2012 projection period, employers classified in the Information sector will need to find workers to fill 4,031 job openings. Forty-one percent of the job openings are attributed to economic growth the other 59 percent are due to employee turnover. Rhode Island's Information Sector will seek to fill more than 400 positions each year, 70 percent of those positions are from the occupations listed on the following table: (See back of brochure).